



March 13, 2020

To: All Sheffer Distributors & Customers

From: Randy Logsdon

Re: Sheffer Corporation Gold Program

**Effective immediately, Sheffer Corporation's Gold Program is being suspended until further notice.**

As a result of statewide school closings in Ohio, and what is anticipated to be school closings in Georgia resulting from COVID-19 coronavirus outbreak, and the possible shortage in our workforce, Sheffer will not be able to guarantee our industry exclusive 3-day shipments for Gold qualifying cylinders.

Sheffer will continue to work to the production schedules which have allowed 3-day shipments, but at this time we are unable to "guarantee" the 3-day schedule as in the past. This is a result of workforce uncertainty as our employees deal with potential health issues and the possibility of having school aged children off of school for an extended period of time.

As more information on the impact of this virus becomes available, we will adjust accordingly and hopefully re-implement the Gold Program in its entirety.

To summarize, Gold qualifying orders placed for Gold customers will be scheduled, but not guaranteed, to ship in three working days. During this time, our "three days or free" offer is currently suspended as well. Gold members will still qualify for the extended three-year warranty for orders placed during this time period.

If you have questions concerning scheduling of orders during this postponement period, please contact you Sheffer customer service representative for assistance.

Thank You